

UNIVERSITY OF BOLTON

OFF CAMPUS DIVISION

MALAWI INSTITUTE OF MANAGEMENT (MIM)

MSC PROJECT MANAGEMENT

SEMESTER ONE EXAMINATION 2019/2020

**STRATEGIES FOR QUALITY MANAGEMENT IN
PROJECTS**

MODULE NO. PMR 7003

Date: 11TH JANUARY 2020

Time: 3 HOURS

INSTRUCTIONS TO CANDIDATES:

There are Six (6) questions on this paper.

Answer ANY FOUR QUESTIONS in any order.

All questions carry EQUAL MARKS.

This is a closed book examination.

Any unfair conduct will be subject to the University's Academic Misconduct Regulations.

ALL ELECTRONIC DEVICES must be switched off and placed away from you.

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MSc Project Management
Semester 1 Examination 2019/2020
Strategies for Quality Management in Projects
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QUESTION 1

Critically discuss how customer focus in project management can lead to the achievement of project quality?

(25 marks)

(Total 25 marks)

QUESTION 2

(a) Critically analyse what is meant by “project strategic leadership and management?”

(10 marks)

(b) How can strategic project leadership and management contribute to the attainment of project quality?

(15 marks)

(Total 25 Marks)

QUESTION 3

Identify any familiar project of your choice for simulation.

a) Using the identified project, demonstrate how ‘systems approach’ to project management can be applied?

(10 marks)

b) Critically analyse how project quality management can be achieved using the identified project?

(15 marks)

(Total 25 Marks)

QUESTION 4

Using practical examples critically analyse how project quality is achieved through continual improvement, innovation and learning?

(25 marks)

(Total 25 Marks)

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QUESTION 5

One of the enablers of project quality is “people.” With practical examples analyse the role of people in achieving project quality?

(25 marks)

(Total 25 Marks)

QUESTION 6

In project quality management, some project managers and leaders focus more on a project while others focus more on the process, critically analyse benefits and challenges of trying to achieve project quality management when managers focus more on:

(a) Products?

(10 marks)

(b) Process?

(10 marks)

(c) What do you think should be the ideal situation?

(5 marks)

(Total 25 Marks)

END OF QUESTIONS